Document control

Document owner	Issue number	Date of last revision
Operations	01	New
Signed off by Director of Services		**Date of next review**
January 2026		January 2029

1. Policy Aim

Servol are committed to ensuring accessibility for all individuals, including those with disabilities. We strive to provide an inclusive and user-friendly experience for everyone who visits our website. This Accessibility Policy outlines our efforts to make our website accessible to the widest possible audience, regardless of disability.

2. Accessibility Features

We have implemented the following accessibility features to enhance the usability of our website:

- Alternative Text: We provide alternative text descriptions for images on our website to assist users who rely on screen readers or have images disabled.
- Keyboard Navigation: Our website can be navigated using keyboard controls to accommodate users who cannot use a mouse or touchscreen.
- Clear Structure and Navigation: We have designed our website with clear headings, menus, and navigation to make it easy for users to find content and move around the site.
- Text Resizing: Users can adjust the text size on our website using browser settings to meet their individual needs.
- Colour Contrast: We ensure sufficient colour contrast between text and background elements to improve readability for users with low vision or colour blindness.

3. Accessibility Compliance

We are committed to complying with applicable accessibility standards and guidelines to ensure that our website is accessible to all users. While we strive to adhere to the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA standards, we recognise that there may be areas of our website that still require improvement. We are continuously working to enhance accessibility and welcome feedback from users.

4. Feedback and Support

If you encounter any accessibility barriers or have suggestions for improving the accessibility of our website, please contact enquiries@servolct.org.uk. Your feedback is important to us and will help us prioritise accessibility improvements.

5. Third-Party Content

Some content on our website may be provided by third-party vendors or partners. While we strive to ensure that third-party content is accessible, we may not have direct control over the accessibility features of such content. We encourage users to contact us with any accessibility concerns related to third-party content.

6. Accessibility Statement

We are committed to providing an accessible website for all users and will regularly review and update this Accessibility Policy to reflect our ongoing efforts. By using our website, you agree to the terms of this Accessibility Policy. If you have any questions or concerns about accessibility, please contact us at enquiries@servolct.org.uk.

Thank you for choosing Servol. We appreciate your support as we work to improve accessibility for all users.